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| --- | --- | --- |
| Task Checklist | | |
| Order | Instructions (Physical Task) | TickTick |
| 1 | Sign into the app |  |
| 2 | View main menu books |  |
| 3 | View recommended books |  |
| 4 | Select a Book |  |
| 5 | Look at the review and/or review the book |  |
| 6 | Locate the book |  |
| 7 | Search for a book |  |
| 8 | Log out |  |

|  |  |
| --- | --- |
| Order | Thinking (Cognitive Process) |
| 1 | What are you doing? |
| 2 | Why are you going this? |
| 3 | What are you expecting to happen? |
| 4 | Do you like this feature? |

We create a list tasks for the users to carried out when using the app and we also told them to think out loud on the question in Table 2 and told them to do it for all the task they carried out. We observed the users and made a list of improved needed for the prototype.

//Franco’s thing

We have used qualitative analysis table to categorise the data into sections. This allows us to quickly find comments relating to the features needed to be improved. This would allow us to speed up the project workflow and produce more iteration of higher quality prototype.